



PHILIPPE HAMEL

Project Manager

Lastname: Philippe Hamel
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Working in development for over 10 years, I have realized how the development world is changing rapidly (and not always in the direction to which most expect it) regularly forcing us to question our methods and tools. Responsible professional as far as passionate Geek, I love to design and maintain accomplished & customized IT solutions.

Personal qualities:

- Very good adaptability, evaluation and learning ability.
- Facilities for teamwork, but is also able to manage a project in a autonomous way.
- Ability to work under pressure.
- Complete project management (initial meetings, analysis, development, integration / implementation, maintenance).

EDUCATION

1. DEC Equivalence

Management Information Systems

2003

Diploma equivalence asked after my arrival in Québec as a Permanent Resident.

2. IUT Dijon (France)

DUT (Technical University Degree) In Computer Engineering

1997 - 1999

Obtaining the University Diploma in Computer Engineering Technology, class of 1999.

EMPLOYMENT

1. G.O.X. Technologies Project Manager

2019-11

2. Atelier des Vieilles Forges Inc. IT & Development Manager

2016-02 - 2019-11

- Troubleshooting / Improvement of various applications (.NET, VB6, Delphi, PHP, ASP, proprietary solutions) according to company needs.
- Comprehensive user support.
- Deployment of new solutions according to the needs of the company.
- Continuous and proactive improvement of the company's IT assets.
- Documentation, Inventory Management and IT Procurement.

3. G.O.X. Technologies Analyst Programmer (Senior)

2011-07 - 2015-11

- Troubleshooting / Improvement of various applications (.NET, VB6, Delphi, PHP, ASP, proprietary solutions) according to customer needs.
- Designing customized solutions, Microsoft Windows (C#, VB.NET), or Web (Framework Symfony2, ExtJs).
- Developments and improvements of methodologies & processus.
- Analysis, design, implementation and monitoring of various solutions for customers (SQL updates, products releases, support).

4. IQT Solutions Internet Technical Support Agent

2007-10 - 2011-07

- Training Agent for the technical support staff Level 1 & 2, according to company needs (continuous training program).
- Solving technical problems of internet customers (including Mac specialty), by phone or via remote access.
- Design, development and maintenance of an automated generation project for call reports, used by more than 100 agents daily (HTML/Javascript).
- Design, development and maintenance of a monitoring project of self-training / test of support agents (HTML/Javascript/Ajax).

5. Renaissance CIA Web Programmer

2007-02 - 2007-10

- Realization of the company's website <http://www.renaissancecia.com>
- Management, Installation & Maintenance of computer equipment of the company.
- Design & Realization of magazines & circulars for business promotion needs.

6. TR2M
Analyst Programmer

2000-02 - 2003-01

- Design & Realization of analysis software for incoming and outgoing phone calls for businesses. Project iOlriss for centralized management of telephone networks Project for SMEs. Online management via the company's website
- IT asset management of the company, and installation of technical solutions on-site.
- Troubleshooting / Technical support for developed products, remotely or on production sites.

SKILLS

PROGRAMMING SKILLS

PHP5 Object / Framework



ExtJs / Advanced Javascript



HTML / CSS



Microsoft C# / VB.NET



DATABASE SKILLS

Microsoft SQL Server



Oracle



mySQL



O/S SKILLS

Virtualization (VMware, VirtualBox, Docker ...)



Windows (Office & Server)



Linux / Unix



Mac OSX



Mobile (Android, iOS, Windows Phone)



OTHERS TECHNICAL SKILLS

- Adobe Design Suite (Photoshop, InDesign, Illustrator)
- Version Control Systems (Git, SVN)
- Reporting Software (Crystal Reports, Microsoft SSRS ...)

LANGUAGE SKILLS

French



English

